

ARMANI

Hotel Milano

CHEF DE RANG

Armani Hotel Milan, 5 stars luxury hotel located in the heart of the famous Milan fashion district, is looking for a Chef de Rang in the Food & Beverage department. We are looking for a candidate who has a passion for delivering great customer service and genuinely take care of our guest.

MAIN RESPONSIBILITIES

- Attend pre-service briefing for daily updates, ensuring tasks are followed up efficiently prior to guest's arrival
- Meet and greet guests in a professional and efficient manner
- Ensure that mise en place levels are maintained accurately
- Present the menu and wine list
- Take guest food and beverages requirements promoting specials, recording preference and needs
- Assure guest satisfaction is met throughout the meal experience by providing efficient and courteous service
- Co-ordinate the service of food and beverages together with the F&B Manager or F&B Supervisor efficiently and accurately
- Respond proactively to guest queries, ensuring that appropriate action is taken in the absence of Manager/Supervisor, followed by effective communication.
- Prepare and present bills accurately
- Wish "farewell" to all guests, ensuring guest satisfaction has been reached.
- Possibility to be transfer within the F&B division accordingly to business needs divisions.
- Attend training sessions and meetings as and when required

QUALIFICATIONS AND EXPERTISE

- Reading, writing and oral proficiency in English and Italian
- Previous experience in similar or related positions
- Excellent communication and organization skills
- Able to work calmly & confidently under pressure

ADDITIONAL INFORMATION

Type of work: Full time

Location: Milan, Italy

Department: F&B

Languages: English, Italian

Start Date: December 2021

Contract: 6 months

Other advantages: Meals in our Staff canteen; Uniform and laundry service; tailored training programs; Company discounts on Armani shops.

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