

COMMIS DE RANG

Armani Hotel Milan, 5 stars luxury hotel located in the heart of the famous Milan fashion district, is looking for a Commis de Rang in the Food & Beverage department. We are looking for a candidate who has a passion for delivering great customer service and genuinely take care of our guest.

MAIN RESPONSIBILITIES

- Assure guest satisfaction is met throughout the meal experience by providing efficient and courteous service
- Maintain and up-date as required departmental filing system
- Be certain that any matters relevant to guest satisfaction are communicated appropriately, allowing for corrective measures to be taken
- Serve food and beverage according to guest's needs & expectations
- Make sure that tables are consistently cleared re-set according to reservation plans
- Have clear and accurate communication with all team members
- Respond promptly to guests and superiors requests
- Make sure that the station is stocked and tidy at all times
- Be familiar with the emergency procedures and be in a state of preparedness for any emergency which may occur
- Maintain strong, professional relationships with internal and external guests and relevant representatives from competitor hotels, business partners and other organizations
- Attend training sessions and meetings as and when required

QUALIFICATIONS AND EXPERTISE

- Reading, writing and oral proficiency in English and Italian
 - Previous experience in similar or related positions
 - Excellent communication and organization skills
 - Able to work calmly & confidently under pressure
- Applicants must hold legal authorization to work in Italy at the time of application.

ADDITIONAL INFORMATION

Type of work Full time

Location Milan, Italy

Department F&B

Languages English, Italian

Start September 2021

Contract 12 months

Other advantages Meals in our Staff canteen; Uniform and laundry service; Tailored training programs;
Company discounts on Armani shops.