

# ARMANI

Hotel Milano

## **COMMIS DE RANG - RESTAURANT**

Armani Hotel Milan, 5 stars luxury hotel located in the heart of the famous Milan fashion district, is looking for a Commis de Rang in the Food & Beverage department at Armani/Restaurant. We are looking for a candidate who has a passion for delivering great customer service and genuinely take care of our guest.

### **MAIN RESPONSIBILITIES**

Assure guest satisfaction is met throughout the meal experience by providing efficient and courteous service

Maintain and up-date as required departmental filing system

Be certain that any matters relevant to guest satisfaction are communicated appropriately, allowing for corrective measures to be taken

Serve food and beverage according to guest's needs & expectations

Make sure that tables are consistently cleared re-set according to reservation plans

Have clear and accurate communication with all team members

Respond promptly to guests and superiors' requests

Make sure that the station is stocked and tidy at all times

Be familiar with the emergency procedures and be in a state of preparedness for any emergency which may occur

Maintain strong, professional relationships with internal and external guests and relevant representatives from competitor hotels, business partners and other organizations

Attend training sessions and meetings as and when required

### **QUALIFICATIONS AND EXPERTISE**

Reading, writing and oral proficiency in English and Italian

Previous experience in similar or related positions

Excellent communication and organization skills

Able to work calmly & confidently under pressure

Applicants must hold legal authorization to work in Italy at the time of application.

### **ADDITIONAL INFORMATION**

Type of work Full time

Location Milan, Italy

Languages English, Italian

Other advantages: Meals in our staff canteen; uniform and laundry service; tailored training programs; company discounts on Armani shops; corporate benefits App.

Successful candidate must possess legal work authorization in Europe.

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